

# Le Festival des Journées Musicales entre Loir et Loire

## 1 - GENERAL INFORMATION

The general terms govern ticket sales on the [festivaldesjourneesmusicales.org](http://festivaldesjourneesmusicales.org) site.

The present general terms are systematically made known to each purchaser. The act of ordering hence implies full adhesion to these general sales terms.

The performances proposed by the Festival of Music Days have random seating unless otherwise stated.

## 2 - PRICE OF SEATS

2.1- Ticket prices for performances are quoted in Euros, inclusive of all tax and including rental costs exclusive of treatment and shipping expenses.

2.2- All orders, regardless of origin, are payable only in Euros. A performance ticket cannot be reimbursed, even in event of loss or theft, nor returned, nor exchanged.

Furthermore, a ticket may not be resold at a price higher than its initial value.

## 3 - TERMS OF PAYMENT

According to the delay between the date a booking is made and the date of the performance itself, you will or not have a choice between two means of payment.

A sole means of payment per order is not possible.

3.1- Payment by check :

Payment by check implies option. The check should reach us within 10 days to allow us to confirm your booking. In order to guarantee your seat reservations, your check should accompany your booking. In order to ensure a more rapid, efficient treatment of your order, we ask that you please note your name and booking number on the back of your check.

Send your payment by check to:

**billetterie  
Loirefestival  
Vautourneux  
37110 LES HERMITES**

Your option will remain valid for a period of 10 days following date of booking. After this delay, if your check has not reached us, your option will be automatically invalidated.

If the date between booking and that of the performance is less than 10 days, it is not sufficient to allow payment by check. As a result and concerning a booking of less than 10 days beforehand, payment by credit card only will be proposed.

3.2- Payment by credit card :

This allows you to book your tickets immediately on-line, in a firm and finalized way. Accepted cards are the following: CARTE BLEUE / VISA and EUROCARD / MASTERCARD.

## 4 - SECURING PAYMENTS AND PERSONAL DATA

4.1- Securing payments: :

The Festival of Music Days has entrusted Crédit Agricole, specialized in on-line payment security, with the system of payment. We guarantee total confidentiality of your bank information, secured by SSL protocol that systematically controls validity of access rights when you pay by credit card, encrypting all exchanges in order to ensure confidentiality.

4.2- Personal data :

Personal information that you provide allows us to satisfactorily establish your transaction. Furthermore, once registered, this data allows you to make future transactions faster, thanks to creation of your account. It also allows the Festival of Music Days to send you your tickets, and finally, to contact you – to the greatest extent possible – in case of canceling or modification of the date, time and place of the performance for which you have booked your seats.

You have at all time right of access and to modification of data concerning you. To exercise this right of access, contact :

LOIRENFESTIVAL 1 rue de la Roulonnière 41360 LUNAY You may also consult the Internet site of the CNIL - [www.cnil.fr](http://www.cnil.fr)

## 5 - OBTAINING TICKETS

The means of obtaining your tickets is linked to your choice of means of payment and to delay between booking date and that of the performance.

According to your date of booking in relationship to date of performance, you will receive your tickets :

5.1- By post :

- sending of your tickets by regular mail (1.00 € per mailing)
- sending of your tickets by registered mail (6.00 € per mailing)

5.2- withdrawal at ticket-counter of performance site

Arrive 1h ahead of time, with your booking number and an identity paper.

Take note: any ticket that has not been withdrawn at the ticket-counter cannot be reclaimed and hence reimbursed after the performance..

## 6 - CANCELLATION AND REIMBURSEMENT

Change in program, or scheduling, as well as interruption of a performance do not give right to reimbursement. In the event of total cancellation of the festival, only the price of the ticket will be reimbursed. Costs of transportation, hotels, organization, mailing will not be reimbursed.

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## 7 - FOLLOW-UP OF ORDERS AND CLIENT INFORMATION

7.1- By post :

**billetterie**  
**Loirenfestival**  
**Vautourneux**  
**37110 LES HERMITES**

7.2- By e-mail : [billetterie@festivaldesjourneesmusicales.org](mailto:billetterie@festivaldesjourneesmusicales.org)

## 8 - RESPONSABILITY – APPLICABLE RIGHTS

The present, general terms are subject to French law.

In the event of dispute, the law courts alone of the Association Loirenfestival are the competent jurisdiction.

## 9 - LEGAL REFERENCES

Denomination Association	LOIRENFESTIVAL
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